GUEST INFORMATION

Pingvin Panzió

Komárom – a good place to rest. Please read this at the start of your stay.

Dear Guest, thank you for choosing Pingvin Panzió. In this guide we have collected everything you need to know for your stay. If you have any questions, please do not hesitate to call us – we are happy to help.

Contact details

Address	2900 Komárom, Vág utca 14.
Phone	+36 70 773 2026 · +36 70 272 2563
E-mail	pingvinpanzio@gmail.com
Website	pingvin-panzio.hu
Operator	Galambos Kft. · NTAK registration number: PA 2100046 (guesthouse (panzió))

Arrival and departure

Check-in	14:00–18:00; arrival at other times is possible by prior arrangement.
Check-out	Until 10:00. Please return your room card when you leave.

Using your room

- The rooms have a **key card entry and power system**: the power in the room switches on when you insert the card into the holder.
- Air conditioning and heating can be adjusted individually. Please keep the window and door closed while they are running.
- The roller blinds are operated by remote control.
- Available on request: hairdryer, iron, ironing board, clothes drying rack and a softer mattress topper.
- When leaving the room, please switch off the air conditioning and the lights.

Room cleaning and linen change

Rooms are cleaned daily for your comfort; daily cleaning can be skipped on request. Towels are changed at least every three days or on request; bed linen is changed at least once a week.

Breakfast

On request, we serve an **extended continental breakfast** between 8:00–10:00 for **HUF 4 000 per person**. Please let us know by the day before at the latest.

Breakfast includes pastries/bread, butter, jam, cold cuts, cheese, fruit, and coffee or tea.

Shared kitchen and dining room

Guests can use a well-equipped, air-conditioned shared kitchen and dining room. Equipment: toaster, microwave, cookware, capsule coffee machine, fridge, ceramic hob, oven, kettle and basic spices.

Kitchen rules:

- Please wash up and put away dishes and cutlery after use.
- Switch off the hob, the oven and the coffee machine after use.
- Label food kept in the fridge with your room number and take it with you when you leave.
- Please leave the kitchen and dining room as you would like to find them.

Pingvin Restaurant

Pingvin Restaurant, in the same building as the guesthouse with a separate entrance, offers a varied menu of home-style dishes. Opening hours: **daily 11:00–18:00**. Guesthouse guests receive a **10% discount** on restaurant bills.

Internet and parking

- Free Wi-Fi is available in the rooms and common areas; we will give you the network name and password on arrival.
- Parking is available in front of the guesthouse in the marked street spaces and nearby.

House rules

- Smoking is not permitted anywhere in the building.
- Pets are not allowed.
- **Night-time quiet:** between 22:00 and 7:00, please be considerate of other guests.
- Please look after your valuables and lock the door and close the window when you leave the room.

Payment and tourist tax

Payment options: cash, bank card, SZÉP card, bank transfer in advance.

The accommodation fee does not include the tourist tax. The tourist tax is **HUF 450 per person per night** and applies to guests aged 18 and over.

Important phone numbers

Pingvin Panzió	+36 70 773 2026 · +36 70 272 2563
Emergency (ambulance, fire, police)	112

Sights in Komárom

- **Igmánd Fort** – near the guesthouse; home to the Roman lapidarium of the Klapka György Museum.
- **Monostor Fortress** – one of the most important modern-era fortifications in Central Europe, with casemates and exhibitions.
- **Star Fortress** – with nearly three hundred pieces from the Museum of Fine Arts' plaster cast collection.
- **Brigetio Heritage Visitor Centre** – the Roman past of Komárom and its archaeological finds.
- **DDr. Juba Ferenc Hungarian Maritime History Collection** – in the Town Hall.
- **Brigetio Spa** – certified medicinal water, thermal and swimming pools, fun and children's pools in summer.

We wish you a pleasant rest and a lovely time in Komárom!